

Koninklijke Mosa bv

Meerssenerweg 358 P.O. Box 1026 NL-6201 BA Maastricht T +31 (043) 368 92 29 F +31 (043) 368 93 56 info@mosa.nl www.mosa.nl

Van / From

Royal Mosa

Onderwerp / Subject

Warranty statement

To Whom it may concern

Dear Sirs,

Mosa tiles comply to the strictest requirements and are of very high quality and reliability.

Royal Mosa warrants that its first choice ceramic tiles are manufactured to ANSI-Standards A 137.1 and meet or exceed the requirements of the standards.

Defective units will be replaced FCA Charleston, SC warehouse, provided notice is given and acknowledged prior to installation, per our Terms and Conditions. Mosa offers a manufacturers guarantee period of 10 years for ceramic floor and wall tiles, according to the European standards for ceramic.

We cannot accept responsibility for the performance of our products after installation. However, in the event of latent defects caused by improper manufacture, Royal Mosa will replace any defective units FCA Charleston, SC warehouse, provided Royal Mosa is notified within one year of installation. For more information, please see the Royal Mosa Sales Conditions.

With best regards, Royal Mosa





