

# Maintenance advice for consumers

Mosa tiles have a timeless appearance which they will retain for their entire useable life if looked after correctly. This is simple so long as a few pieces of advice are followed, such as making limited use of cleaning products.

- Builders clean** A good beginning is half the work done: a good builders clean will enhance the ease of maintenance of your Mosa wall and floor tiles. For further information about the builders clean please visit the the English pages of [www.mosa.nl](http://www.mosa.nl) under the header "Information".
- Spot cleaning** Spot cleaning means a reactive cleaning of ad hoc spillages. Remove dirt immediately and thoroughly using appropriate materials (e.g. a wet cloth, paper towel, sponge or mop) and dry with a clean dry cloth or mop. For advice on how to remove specific, tenacious stains please contact Mosa through [info@mosa.nl](mailto:info@mosa.nl).
- Regular maintenance** The daily or weekly cleaning of floor or wall tiles.
- Wall tiles** Wipe down wall tiles regularly with a moist microfibre cloth. An all-purpose cleaner can be used in the case of more tenacious dirt. It is recommended to use a spray bottle containing water and just a few drops of the all-purpose cleaner. Spray this solution directly onto the microfibre cloth and then use it to clean the surface concerned. If necessary, dry with a dry cloth. Once saturated with dirt, replace the microfibre cloth with a clean one.
- Floor tiles** Regular vacuuming or wiping prevents the accumulation of dust and dirt. Special dusting cloths are available with a special fibrous texture that attracts and keeps hold of dust and dirt. The use of impregnated cloths is not recommended. These cloths contain oil or paraffin, and leave a thin layer behind on the tiles during wiping which easily attracts new dust and dirt. Impregnated cloths can often be recognised by the foil packaging – often resealable – that prevents them from drying out.
- The floor will need to be wet-cleaned regularly to remove more tenacious dirt. Prior to wet cleaning, first remove loose dirt by vacuuming or sweeping.
- Mosa recommends cleaning floor tiles with a flat-mop system with a microfibre mop. The microfibre mop should be lightly moistened with water; the use of too much water will reduce the effectiveness of the microfibres. We recommend the use of a microfibre system with an integrated water-dispensing system, like the Sprengler system by Greenspeed ([www.greenspeed.info](http://www.greenspeed.info)). Alternatively use a spray bottle and spray a little water directly onto the microfibre mop. Moisten the mop again if it becomes too dry.
- A little bit of cleaning vinegar or ammonia or just a few drops of a special tile cleaner, e.g. HMK R57 from Moeller Stonecare ([www.moellerstonecare.co.uk](http://www.moellerstonecare.co.uk)), may be added to the water.
- Replace the mop with a clean one if it becomes saturated with dirt. Microfibre mops and cloths can be machine-washed after use. Do not use a fabric conditioner in the wash.
- Deep cleaning** Floor tiles that in time get a dirty and patchy appearance can be restored to their original state by means of a deep cleaning. For advice on deep cleaning please see [www.mosa.nl](http://www.mosa.nl), under the header "Information".



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